

Retirement Living, Assisted Living and Residential Aged Care ... understanding the difference

If you are considering downsizing or finding additional care and support, it's important to understand your options. The decision to move into a retirement village, assisted living environment or into residential aged care depends on your lifestyle, independence and care needs – now and into the future.

What is a Retirement Village?

Retirement villages are residential complexes occupied by residents who do not need the higher level of care offered by Aged Care homes. Crowley's Independent Living village is a retirement village offering villas and apartments designed for people who are active, independent, and able to manage their day-to-day lives.

Retirement villages are not subsidised by government funding, so you will need to pay the full cost yourself. To secure one of Crowley's villas or apartments, you enter into a Licence to Occupy agreement and pay a weekly recurrent charge which includes building maintenance, council rates, and the peace of mind of security patrols. All villas and apartments are fitted with INS Lifeguard consoles and pendants providing residents 24/7 emergency help.

Independent Living residents can enjoy a schedule of weekly activities and access to shared facilities such as the hydrotherapy pool, activity centre, library, Coco's Hair and Beauty salon, and Barney's Cafe, while maintaining their independence and privacy.

While Crowley's retirement village is co-located with our Residential Aged Care facility, it is important to understand that Independent Living residents do not automatically qualify to transfer into residential aged care. The transition into Residential Care is subject to eligibility and assessment through My Aged Care.

Crowley Residential Aged Care staff are not available to provide direct nursing care to village residents. If more support is needed residents can apply for Support at Home services with a provider of their choice.

What is Assisted Living?

Assisted living is often described as the middle ground between retirement village living and residential aged care. It is a supportive housing option that helps older people maintain independence while receiving help with services such as meals, housekeeping, or personal care.

Unlike retirement living, the cost of assisted living accommodation typically includes personal care and support services like meals, cleaning and laundry, provided in small self-contained apartments or units. Some assisted living environments also provide 24/7 monitored call bells with staff onsite.





















Crowley Care does not offer assisted living or supported living accommodation options.

What is Residential Aged Care?

Residential Aged Care is for older people who have been assessed as unable to live independently at home, who need 24-hour clinical care and help with everyday tasks.

Crowley Residential Care residents receive full support with daily living, meals, health needs, and wellbeing from our dedicated care team.

Residential aged care is government funded and providers must meet all requirements under the Aged Care Act 2024. Entry into residential aged care requires an assessment through My Aged Care. For an assessment call My Aged Care on 1800 200 422 or visit www.myagedcare.gov.au

SUMMARY OF THE DIFFERENCES	RETIREMENT LIVING	ASSISTED LIVING	RESIDENTIAL AGED CARE
Does Crowley Care provide this service?	 Yes	 No	 Yes
Assessment by My Aged Care required for eligibility			
Emergency services available 24/7 via INS Lifeguard (ambulance, fire, police)			n/a
Includes support for daily living such as cleaning, laundry, meals etc.			
Onsite staff available 24/7			
Nursing Care available 24/7 providing continual care for low to high needs			
Registered Nurse available 24/7			

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Understanding the differences between retirement living, assisted living and residential aged care helps you make informed choices. At Crowley Care, we're here to support you every step of the way.

If you have any questions regarding our accommodation or care options, please call us on **1300 139 099**.

