

6 May 2022

Dear Residential Care residents and families

Further to our communication this morning we are very happy to advise that we will be in a position to facilitate visits for Residents of Missingham this Sunday 8 May.

Visits can take place between our normal Sunday opening hours of 10:00 am to 2:00 pm in the Plaza and will need to be pre-booked. This will ensure Residents of Missingham have sufficient time to prepare on what will likely be a busy and exciting day for them.

If you would like to book a visit please contact our Customer Service team via email on [customerservice@crowley.org.au](mailto:customerservice@crowley.org.au) by 12 midday tomorrow Saturday 7 May.

As we work through the final steps to safely end this outbreak it is important that we continue to be vigilant. Therefore, we remind you of the importance of maintaining physical distance where possible, wearing a mask where it is not, and avoiding mingling with other Residents, their families and friends during visits.

We are hopeful of receiving the all clear for Residents of Missingham to once again participate in social excursions and visits home in the next few days and will continue to keep you updated.

A handwritten signature in black ink, appearing to read "Michael Penhey".

Michael Penhey  
**CHIEF EXECUTIVE OFFICER**