

3 May 2022

Dear Residential Care residents and families

I'm just updating you on how we are travelling with our COVID-19 management and related matters this week within our Residential Care Facility.

The good news is, as of today, we have no new cases of COVID-19.

I reported on Saturday we had a total of five residents in our Missingham wing who had tested positive to COVID-19. All are doing well, and the Public Health Unit has complemented our approach and infection prevention and control systems that are keeping everyone as safe as we can.

### **Staged opening Missingham Wing**

Of course, we don't want any residents contained in their rooms for any longer than they need to be.

So, for our Missingham residents (the only wing with known COVID-19 cases), we now turn our priority to safely enabling them to come out of their rooms and socialise in a staged manner.

It means from today our residents in the western corridor of Missingham can leave their rooms whilst remaining in the wing. And over the next few days we will be working on a staged opening of the eastern corridor so residents can move about more freely. We are making good progress, and I want to thank everyone as we work together on this.

We continue with ongoing testing at Crowley as a key measure for COVID-19 containment.

As the virus spreads across our Far North Coast community, it's likely you know someone who has had COVID-19. We are aware of clients and families within our Home Care community being impacted and I'm sure you will join me in wishing them well.

### **Winter preparedness**

As winter approaches we are gearing up with some additional protection measures for all our residents.

Firstly, by the end of this week residents who consented to having the Flu Vaccine will have received it.



And secondly, we are in the process of arranging a contractor to come to Crowley to administer the second COVID-19 booster shot for residents which is in line with government health advice.

That's the update for today.

Very best

A handwritten signature in black ink, appearing to read "Michael Penhey", is centered within a light gray rectangular box.

Michael Penhey  
**CHIEF EXECUTIVE OFFICER**

*Please share with family and friends who may not be on our mailing list.*