

28 April 2022

Dear Residential Care residents and families,

Following my memo to you on Tuesday I am writing to inform you we have a total of four residents in our Missingham wing who have tested positive to COVID-19.

Our clinical team continue to work closely with those residents' GPs to provide the best possible care during this time. We also continue with our regime of ongoing rapid antigen testing.

Residents in Missingham continue to isolate in their rooms, and we are monitoring the situation very closely to determine when we can ease the current restrictions following the best medical advice and Government requirements.

Today we also tested all residents in Serpentine and Riverview wings as a precaution. The good news is all residents in both wings returned negative RAT results. That means from tomorrow residents in both wings can receive outdoor visits from family and friends as per the current outdoor visiting arrangements.

Residents in Banksia, Prospect, Lillipilli and Rosebank wings continue to be unaffected and are receiving outdoor visits.

As previously mentioned all our staff members continue to be tested every day for COVID as a precaution when they present for work.

Crowley Care is still deemed an Outbreak Site and all steps taken are in line with NSW Health's Infection Prevention and Control guidelines and protocols.

We are fully focussed on reducing transmission and safely returning to "normal" life for everyone at Crowley as soon as we possibly can. Should your loved one test positive to COVID-19 we will contact you individually and keep you updated.

I will keep you informed as things progress.

*Please share this communication with family and friends who may not be on our mailing list.*

Kind regards



Michael Penhey  
**CHIEF EXECUTIVE OFFICER**