

26 April 2023

Dear Residential Care residents and families

Following on from my correspondence of Monday, I am writing to advise that we now have a total of eleven residents in Lillipilli, Banksia and Prospect wings who have tested positive to COVID-19.

As I previously advised, we commenced our testing regime in accordance with our outbreak procedures. This testing resulted in the identification of these new cases.

The affected residents are all receiving high quality care led by our Clinical Manager Kelly Roberts (Nurse Practitioner) under the direction of their GPs and working closely with their families.

Residents of Lillipilli, Banksia and Prospect who have returned a positive result, are symptomatic or identified as a close contact are currently isolating in their rooms. The remaining residents are being asked to remain in their wings to limit their exposure and risk of transmission to other areas.

Additionally, today we have taken the decision to test all residents in our Serpentine, Missingham, Rosebank and Riverview wings. This decision was based on a number of residents being considered as close contacts of COVID positive residents. And as we know early identification and prompt treatment ensures unwell residents are able to be cared for and recover as quickly as possible.

All residents of Missingham, Serpentine, Riverview and Rosebank have been asked to cohort in their wings pending the results of this testing.

As an added precaution, from tomorrow, all resident meals will be served in their rooms until further notice.

Naturally we are very conscious of limiting isolation and maintaining social connections for residents during outbreak periods. Therefore, all residents may still have visitors. Inside visits will be in-room only and visitors will be asked to don PPE on entry including a mask, shield, gown and gloves. Residents can also continue to participate in plaza visits and external outings and appointments.

Evidence has shown that taking decisive action early in an outbreak will enable us to manage the virus more effectively.

Residents may also leave the facility to be cared for by family during this time under special government pandemic leave provisions. Please contact the Clinical Team should you wish to discuss this option.

I will continue to keep you informed as things progress.

Please share with family and friends who may not be on our mailing list.

Kind regards



Michael Penhey
CHIEF EXECUTIVE OFFICER