

24 April 2023

Dear Residential Care residents, families and visitors

I write to inform you we currently have two residents of the Hostel who have tested positive to COVID-19. They are both currently isolating in their rooms.

Under NSW Health's residential aged care facility protocols, Crowley Care is now deemed an Outbreak Site.

In line with our COVID-19 outbreak management protocols we have conducted testing of all other Hostel residents. A small number of Residents in the Nursing Home, whom we have identified interacted with the two positive residents, have also undergone PCR testing.

To keep everyone safe, reduce the possibility of the virus spreading, and in line with our COVID-19 Protocols, we have asked those residents who have had close contact with the two positive residents to remain in their wings and avoid interacting with others while we await test results and continue to monitor the situation.

Residents can continue to receive visitors and attend excursions as normal. We must remind everyone of the importance of not attending the facility if unwell and following the recommendation to wear a mask when visiting with a resident in their room.

You will be aware that last week we advised that there are no further restrictions on where a visit may take place in the facility. This continues to be the case however residents who are in isolation must remain in their room.

Whilst the outbreak has identified only two positive cases at this time the risk of further residents testing positive remains. We urge all visitors to remain diligent in monitoring themselves and to consider their personal exposure risk should they choose to visit.

I will keep you informed of any changes.

Very best

A handwritten signature in black ink, appearing to read "Michael Penhey".

Michael Penhey
CHIEF EXECUTIVE OFFICER