



23 October 2023

Dear Residential Care residents, families and visitors

We are pleased to advise that Outbreak testing in Prospect and Banksia Wings has been completed and we have not identified any further positive residents.

Residents who tested positive have recovered and completed their isolation period. This is wonderful news and means we can now officially declare the outbreak over.

All wings have now returned to normal with Residents again able to choose to take their meals in the dining room, move about the facility and take part in our program of entertainment and activities

We thank all Residents and their families for their understanding and support during this outbreak.

By responding quickly and decisively and working together we have once again been able to limit the spread and therefore the duration of this outbreak.

Kind regards

A handwritten signature in black ink, appearing to read "K Potts", with a stylized flourish at the end.

Kelli Potts
**EXECUTIVE MANAGER
OPERATIONS & FINANCE**