

23 June 2023

Dear Residential Care residents, families and visitors

I am writing to provide a further update on our COVID-19 status.

Since my last communication our routine testing has identified further positive cases in Serpentine and Banksia wings.

All positive residents are isolating in their rooms while continuing to receive care. Their families have been contacted and are being kept up to date.

In good news many residents who tested positive at the start of outbreak in Serpentine have since recovered and are once again free to move about the wing. They cannot yet enter other parts of the facility.

All residents, including those who are positive or those recently recovered, may continue to receive visitors. Visitors entering areas where COVID is present will be advised of the required PPE on arrival at reception.

While the days may be cooler we continue to encourage Plaza visits where possible. Overhead heating and blankets are available in our plaza seating area to help keep the chill away.

I will keep you informed of further developments.

Kind regards

A handwritten signature in blue ink, appearing to read "Michael Penhey".

Michael Penhey
CHIEF EXECUTIVE OFFICER