

18 May 2023

Dear Residential Care residents, families and visitors

I'm writing to provide you with an update on the COVID-19 outbreak in our Rosebank wing.

We now have a total of 10 residents who have tested positive. There have been no new cases since last week which is a good sign that the outbreak may be coming to an end so we remain vigilant in our monitoring and testing.

We know from experience that containing the virus in a dementia wing such as Rosebank presents some challenges. We continue to work with our residents and their individual needs to minimise the spread.

The good news is that seven of these residents have completed their isolation periods and recovered. Our clinical team continue to closely monitor all residents and provide the best possible care and attention.

I will keep you informed of further developments.

Please share with family and friends who may not be on our mailing list.

Kind regards

A handwritten signature in black ink, appearing to read "Michael Penhey".

Michael Penhey
CHIEF EXECUTIVE OFFICER