

15 September 2022

Dear Residential Care residents and families

September heralds the start of spring and with it comes a renewed sense of optimism and joy. And while we will apparently experience a wetter than average spring right now the sun is shining, the days are warming up, and there are a number of things to look forward to.

Saturday 17 September – In-room visits

I'm happy to advise that starting this Saturday in-room visits on weekends and public holidays will again be possible. As a reminder the conditions of entry for in-room visits are:

- Visits are **in-room only** and must not take place in any indoor communal areas or restricted areas. Restricted areas are for the sole use of residents and staff and include:
 - Lounge & Sitting rooms
 - Dining rooms
 - Internal courtyards
 - Coco's Hair and Beauty
 - Barney's Café & Verandah
 - Nurses Stations
 - Entertainment Room & Deck
 - Chapel & Breakout Room
- All Visitors must return a **negative rapid antigen test** and pass standard health screening before entry.

Please remember that if you are unwell, have had COVID-19 in the previous 10 days, or had contact in the previous 7 days with someone who has COVID-19, you cannot enter aged care.

- All visitors must **wear a mask** over their nose and mouth while visiting indoors. This is especially important when in small spaces such as a Resident room.
- Visits must take place within visiting hours.

10:00 am – 4:30 pm Monday to Friday

10:00 am – 2:00 pm Saturday, Sunday and Public Holidays.

- There remain limits on the number of in-room visitors per day. These are a maximum of two visitors aged 12 years and over, plus two children aged under 12 years per day.
- Food and refreshments must be purchased from Barney's in the Plaza or other external vendors prior to visits. They cannot be purchased at the indoor café.

Regardless of the changes to in-room visits, we continue to encourage all residents and visitors to take every opportunity to enjoy the fresh air and sunshine whenever possible.

Thursday 22 September - Declared a Public Holiday

As I'm sure you are aware, following the passing of Queen Elizabeth II last week, the Prime Minister announced Thursday 22 September 2022 a public holiday for a National Day of Mourning.

This means that Crowley reception will be closed, however visits and excursions can be undertaken following the conditions outlined above for weekend and public holiday visiting.

Thursday 29 September - The return of Crowley Show Day!

September also sees the return of Crowley Show Day after a 2-year COVID-19 enforced hiatus. Residents are looking forward to Show Day with excitement and staff are having lots of fun planning their outfits.

If you haven't already done so, be sure to mark Thursday 29 September in your diary. We'd really love to see you come along, dress up, and join in the fun.

Please share with family and friends who may not be on our mailing list.

Kind regards

A handwritten signature in black ink, appearing to read "Michael Penhey".

Michael Penhey
CHIEF EXECUTIVE OFFICER