

11 January 2022

Dear Residential Care Residents, Families and Staff

It's good to report that it is still the case none of our residents across our Residential Care Facility have COVID-19 symptoms. And we continue our regime of daily monitoring alongside the raft of COVID safe procedures with the support of our Public Health Unit. It follows now six confirmed Crowley staff who recently tested positive to COVID-19, who worked in various wings and who are now isolating at home. They are all doing well. We will keep you updated with developments regarding case numbers and our actions to keep our residents as safe as we can.

Connecting with family and friends

I want to assure you we are determined to re-open Crowley Care to families as soon as we possibly can. As you know the next few weeks are crucial on a national level in terms of how we all get through the current surge in COVID-19 cases. In the meantime, we are re-assessing how we can get visitors back on site safely.

We fully understand that Zooming, FaceTime and phone calls with your loved ones cannot replace face-to-face connections. Our Care Staff will continue to facilitate these calls as best we can at a time when our focus is on the safety and quality care for our residents.

Kind regards



Michael Penhey
CHIEF EXECUTIVE OFFICER