

10 May 2022

Dear Residential Care residents and families

Good news.

We have now received official advice of the closure of our Missingham Wing outbreak. All residents are out of isolation and able to receive visitors and go on excursions.

The official clearance has come from NSW Health's Public Health Unit who have been working closely with Crowley managing the outbreak.

I thought I'd share with you the feedback we received from the Public Health Unit, who said:

*"PHU would like to extend our congratulations to your facility and staff for how well you have all managed this outbreak, it is a testament to your team that it did not spread further than your initial 5 cases".*

We once again express our gratitude to residents and families for your understanding and support of staff during the outbreak.

Very best

A handwritten signature in black ink, appearing to read "Michael Penhey".

Michael Penhey  
**CHIEF EXECUTIVE OFFICER**