

6 September 2022



Dear Residential Care residents and families

Following on from my correspondence yesterday I am writing to advise that we now have one further resident in **Lillipilli wing** who has tested positive to COVID-19.

Under NSW Health's residential aged care facility protocols, Crowley Care is now deemed an Outbreak Site and the Lillipilli wing has been isolated from the remainder of the facility.

As I advised yesterday we had commenced our regime of rapid antigen and PCR testing and this will continue under the direction of NSW Health's Public Health Unit.

The affected residents are continuing to receive high quality care led by our Clinical Manager Kelly Roberts (Nurse Practitioner) and under the direction of their GPs.

Residents of Lillipilli wing who have returned a positive result, are symptomatic or identified as high risk of exposure are currently isolating in their rooms and are not able to receive visitors at this time.

Naturally we are very conscious of limiting isolation and maintaining social connections for residents during outbreak periods. Therefore, residents who are not positive or symptomatic will not be isolated to their rooms and whilst in the facility will only be restricted to their wing. They can also continue to participate in external plaza visits and essential appointments. Residents will exit via the Lillipilli entry/exit door for visits. Visitors must check in at Reception on arrival before making their way around to the exit.

Whilst the outbreak has identified only two positive cases at this time the risk of further residents in the wing testing positive remains. We urge all visitors of Lillipilli wing residents to remain diligent in monitoring themselves and to consider that they may be at risk of exposure should they choose to visit.

I will continue to keep you informed as things progress.

Please share with family and friends who may not be on our mailing list.

Kind regards

A handwritten signature in black ink, appearing to read "Michael Penhey".

Michael Penhey
CHIEF EXECUTIVE OFFICER