

3 July 2023

Dear Residential Care residents, families and visitors

I write to inform you that a small number of Residents in our Riverview wing have tested positive for COVID-19.

Under NSW Health protocols, Crowley Care is deemed an Outbreak Site.

COVID-19 outbreak management protocols have commenced with our testing regime underway.

The families of those directly impacted have been contacted and positive residents are isolating in their rooms while receiving all care and attention.

Residents of Riverview who have not tested positive can continue to move about the wing however in an attempt to limit the spread will take their meals in-room for now.

A reminder that all residents can continue to receive visitors during this time. Visitors entering Riverview will be advised of the required PPE on arrival.

Please share with family and friends who may not be on our mailing list.

Kind regards

A handwritten signature in blue ink, appearing to read "Michael Penhey".

Michael Penhey
CHIEF EXECUTIVE OFFICER