

1 July 2022

Dear Residential Care residents, families and visitors

I write to inform you we currently have one resident in our Missingham wing who has tested positive to COVID-19. This resident is isolating in their room.

All other Missingham residents are negative following rapid antigen testing. PCR tests have also been taken and we are currently awaiting these results.

In line with our COVID-19 Protocols Missingham residents are now cohorting within their wing. Residents are able to move about within the wing but can't enter other parts of the facility.

Plaza visits for Missingham Residents are continuing, however for now and until we have further information, in-room visits will not be possible. End of life visits will continue to be facilitated.

The rest of our Residential Care Facility is operating normally within our COVID-19 safe systems and precautions.

We shall keep you informed as we progress.

Very best

A handwritten signature in black ink, appearing to read "Michael Penhey".

Michael Penhey
CHIEF EXECUTIVE OFFICER