

7 October 2021

Dear Residents, Families, Visitors and other Stakeholders

This week NSW reached an important milestone with 70% of the eligible population fully vaccinated against COVID-19. This means that from Monday 11 October a number of changes to restrictions will apply according to the NSW Government Roadmap to Recovery.

We have been waiting for information from NSW Health about how or if the public health order changes will affect visitors and other aspects of aged care. Today NSW Residential Aged Care Providers received the updated advice from NSW Health below.

From Monday 11 October the following changes will apply.

Visitor Entry Requirements

- Residents may have a maximum of 2 visitors per day aged 12 years and over.
- All Visitors aged 12 years and over must have received both doses of a COVID-19 vaccination and their second dose must have been received 14 days prior to their visit.
- Children under 12 are not permitted to enter an aged care facility.
- Visitors who have in the last 14 days been in any stay at home area must not enter.
- Visits may be granted to those who are unvaccinated who can provide a [COVID-19 medical contraindication certificate](#) or for End-of-life visits.
- All visitors must wear a **surgical mask** at all times whilst in the facility including while inside a Residents room. Reusable masks (including cloth masks) are not permitted. Not to adhere to this requirement is an offence under the law.
- Visits must take place in the Residents room or outside in the Plaza only. Visits in shared spaces inside the facility are not permitted.

Other Requirements

- The Chapel, Barney's Cafe, Coco's Hair and Beauty Salon are available to Residential Care Residents only. Visits are not to take place in these areas.
- Barney's in the Plaza will open under strict COVID Safety rules. All visitors to Barney's in the Plaza must be fully vaccinated and must check in using the Services NSW QR Code.

COVID-19 Vaccination Evidence

To avoid as much disruption to visits as possible we encourage you to prepare by gathering evidence of your vaccination status. There are currently only two government approved options for providing

proof of COVID-19 vaccination. You must also be able to demonstrate that these documents are in your name by showing proof of identity if requested.

The two government approved forms of evidence include:

1. Your **COVID-19 digital certificate** which shows only your COVID-19 vaccinations and will only be available to you once you are fully vaccinated.
2. Your **Immunisation History Statement** which shows all vaccinations you have had that are recorded on the Australian Immunisation Register. This includes your COVID-19 vaccinations.

Service NSW and the Australian Government are also currently working on a way to show vaccination certificates through the Service NSW app. At the time of writing this option is not available.

Resident Excursions

Under NSW Health advice Residents are permitted to leave the facility and attend small family gatherings however they must:

- abide by the current [Public Health \(COVID-19 Additional Restrictions for Delta Outbreak\) Order \(No 2\) 2021](#).
- not go into an area that is currently under a stay at home Order

We thank you for your patience and understanding as we all work together through this period of change.

Warm regards

A handwritten signature in black ink, appearing to read "Michael Penhey".

Michael Penhey
CHIEF EXECUTIVE OFFICER