

31 March 2021

Dear Residents, Families and Visitors

**IMPORTANT UPDATE
CROWLEY RESIDENTIAL CARE
CLOSED TO VISITORS**

This morning Residential Aged Care Providers in Northern NSW received mandatory instructions issued by the NSW Health to close to all Visitors.

In Queensland there has been ongoing community transmission within the Greater Brisbane area, which includes Brisbane City, Moreton Bay, Logan, Ipswich and Redlands.

NSW Health anticipate the number of local venues visited by people confirmed to have COVID-19 to continue to grow and have advised those considering travel to Northern NSW to reconsider their plans.

Until further notice residents may only leave the facility to attend essential medical appointments. We will review this decision as more information on local conditions come to hand taking into consideration the risk to those most vulnerable within our community and while NSW Health evaluate the COVID-19 situation within the Ballina, Byron, Lismore and Tweed areas.

Thank you for your support and understanding as we all work together to continue to keep our Crowley family and community safe and well.

Regards



Michael Penhey
CHIEF EXECUTIVE OFFICER