

23 December 2020

Dear Residents, Families and Visitors

This afternoon Residential Aged Care Providers in NSW received new mandatory instructions issued by the NSW Health in response to the outbreak in Sydney's Northern Beaches.

Happily, these new directions, which are in place until 11:59pm on Wednesday 30 December 2020, allow for the resumption of visits and excursions under certain conditions.

Visitor Restrictions

There are no restrictions on people from regional NSW visiting residents so long as in the last 14 days they have not:

- a) been in the Northern Beaches LGA,
- b) been to any of the locations on the [self-isolate and get tested immediately](#) list, at the times and dates listed, or
- c) been to any of the locations on the [monitor for symptoms](#) list, at the times and dates listed.

Furthermore, a maximum of two visitors from Greater Sydney (excluding the Northern Beaches LGA) are permitted to visit residents.

Resident Excursions

Residents are again able to leave the facility to attend family gatherings or group excursions so long as there will be no persons at the event that during the last 14 days have been:

- a) in the Northern Beaches LGA,
- b) a close contact of a person confirmed with COVID-19 and are within their self-isolation period,
- c) in any of the locations listed on the [self-isolate and get tested immediately](#) list, at the times and dates listed,
- d) in any of the locations listed on the [monitor for symptoms](#) list, at the times and dates listed, except where noted otherwise.



The ongoing health and safety of our residents and staff is paramount and we ask for your cooperation as we all work together to ensure everyone has a safe and joyful Christmas.

The recent return to restrictions in aged care highlights how incredibly important it is that we all continue to remain vigilant in our efforts to remain COVID free.

We will be in touch again with updates as they arise in the coming days.

Regards

A handwritten signature in black ink, appearing to read "Michael Penhey".

Michael Penhey
CHIEF EXECUTIVE OFFICER