

23 September 2021

Dear Residents, Clients, Families, Visitors and other Stakeholders

Further to our communication on Tuesday 21 September, Crowley Residential Care Facility will open for visitors from 8:30am tomorrow Friday 24 September.

The following restrictions and entry requirements will apply.

Visitor Restrictions

- Residents may have a maximum of 2 visitors per day. Children, Doctors and other visitors are included in this number.
- Visits must take place in the Residents room or outside in the Plaza. Visits in shared spaces inside the facility are not allowed.
- The Chapel, Barney's Cafe, Coco's Hair and Beauty Salon are available to Residential Care Residents only. Visits are not to take place in these areas.
- All visitors must wear a surgical mask at all times whilst in the facility including while inside a Residents room.
- Visitors who have in the past 14 days been in an area currently under stay at home orders such as the Byron Bay and Tweed LGA's, are not permitted to enter.
- All visitors entering an NSW Residential Aged Care facility must have received the 2021 influenza vaccination. This requirement has been in place since 1 June 2021 and will end on 30 September 2021.
- A reminder also of visiting hours. These hours apply to all visits including those conducted in the Plaza.

COVID-19 Vaccination

It is not currently a requirement for visitors entering aged care facilities to be vaccinated against COVID-19. However, vaccination is strongly encouraged for anyone entering an aged care facility by the Australian Health Protection Principal Committee (AHPPC) who provide advice to National Cabinet on these matters.

On Wednesday, NSW Minister for Customer Service Victor Dominello announced the trial of a "vaccine passport" in regional NSW. While the regional areas are yet to be selected Mr Dominello made mention that aged care homes would be invited to participate.

This is an indication that vaccination against COVID-19 may be a condition of entry to NSW Aged Care Facilities in the future. As we know more on this topic we will communicate with you.

As we open again for visitors tomorrow we do so with caution. We have seen that the relaxation of stay at home orders comes at the risk of community transmission and we must be ready to respond quickly and decisively to any emerging threat to the health of those who call Crowley their home.

We continue to closely monitor the situation in the community and will keep you informed of any changes to visitations and excursions.

Warm regards



Michael Penhey
CHIEF EXECUTIVE OFFICER