

16 August 2021

Dear Residents, Families, Visitors and other Stakeholders

EXTENSION OF NSW GOVERNMENT STAY-AT-HOME ORDERS

On Saturday 14 August NSW Heath issued additional Stay-at-Home orders for Regional NSW. These new orders commenced Saturday 14 August at 5.00pm and are in place until Sunday 22 August at 12.01am.

This new order encompasses the whole of NSW and reflects the significant concern NSW Health has about the current situation across the state.

It has never been more important for all of us to follow these health directives to keep our community safe. So far the case numbers have remained stable and this is positive news.

However, NSW Health have also reported that fragments of the COVID-19 virus have been detected in samples collected from the Ballina and Lennox Head sewage treatment plants on Thursday 12 August 2021. This is an indication that the virus may be circulating in our community currently undetected.

In light of this and pending the lifting of the Stay-at-Home orders, and any further advice from NSW Health, the facility will remain closed to visitors until Monday 23 August at 8.30am.

Furthermore, Resident excursions are limited to essential medical appointments only until further notice.

Please be reassured that our residents' health and safety is at the heart of all of our decisions as we continue providing quality care.

We thank you for your ongoing support and I promise to keep you informed as we progress together through this COVID-19 situation.

Warm regards

Michael Penhey

CHIEF EXECUTIVE OFFICER