

08 April 2021

Dear Residents, Families and Visitors

In response to a case of locally acquired COVID-19 in our community last week Residential Aged Care Providers in Northern NSW received mandatory instructions from NSW Health to close to all Visitors and limit resident excursions to essential medical appointments.

In addition, masks once again became mandatory for all staff in aged care facilities in the Tweed, Byron, Lismore and Ballina council areas. The requirement to wear masks was extended to include the broader communities of the Tweed, Byron, Lismore and Ballina region.

The restrictions placed on the broader community were lifted at 11.59pm Monday 5 April. However to date we have not received any advice from NSW Health in regard to any lifting of restrictions for aged care facilities in these areas.

Please be assured Crowley are continually monitoring the NSW Health website and instigating direct contact on the status of these restrictions.

Currently the visitor restrictions remain in place for the aged care facilities in the Tweed, Byron, Lismore and Ballina LGA's as does the advice regarding excursions for essential medical appointments only.

Based on past experience it is likely, though not guaranteed, that the current direction from NSW Health will be in place until at least 14 days from the date of the last identified case in our local area. This is in line with the current known incubation period for COVID-19.

We will continue to watch for updates and will advise residents and families once we have received updated directions from NSW Health.

Thank you as always for your support and understanding. We appreciate these outbreak episodes that lead to restrictions are difficult for all stakeholders.

Regards



Michael Penhey
CHIEF EXECUTIVE OFFICER