

14 April 2021

Dear Residents, Families and Visitors

This morning we received the updated advice from NSW Health that the temporary restrictions placed on Aged Care facilities in the Tweed, Byron, Lismore and Ballina areas have now been lifted.

## **Crowley is once again open to visitors**

Effective immediately

### **Visits**

- Visits can once again take place during the facility visiting hours (below). Bookings are not required.

<b>Visiting Hours</b>	<b>Open</b>	<b>Close</b>
Monday to Friday	8:30 am	5:00 pm
Saturday & Sunday	9:00 am	2:00 pm

- We remind visitors that they must conclude their visit and exit the building by closing time as a measure of respect to all other residents of Crowley.

### **Excursions**

- Residents can again venture out on social excursions. Please remember to complete a **Resident Excursion Notification Form** on the day. This ensures we are aware of where residents are and most importantly when we can expect them back to the facility.

### **Barney's Café**

Barney's Café will again reopen to Residential Care Facility residents, visitors and Independent Living residents.

<b>Opening Times</b>	<b>Open</b>	<b>Close</b>
Everyday	8.30am	3.30pm

### **Barney's in the Plaza**

Barney's in the Plaza will be available for residents, clients and visitors (weather permitting).

<b>Opening Times</b>	<b>Open</b>	<b>Close</b>
Monday - Saturday	9.30am	2.30pm

## **Coco's Hair & Beauty Salon**

Coco's will re-open to Independent Living residents.

<b>Opening Times (Hair)</b>	<b>Open</b>	<b>Close</b>
Tuesday, Thursday, Friday	9.00am	4.00pm

<b>Opening Times (Beauty)</b>	<b>Open</b>	<b>Close</b>
Monday	9.00am	5.00pm

## **Entry Procedures**

- All visitors must continue to enter via the main Reception door where they are required to check-in electronically and undergo screening.

I would like to thank everyone for understanding the importance of the directives NSW Health put in place helping to keep our region free from COVID-19 and supporting us to keep your loved ones safe.

Regards



Kelli Potts  
**EXECUTIVE MANAGER  
OPERATIONS & FINANCE**