

19 June 2020

Dear Crowley Independent Living Residents, Families and Friends,

With your support, understanding and commitment, I am pleased to report we are now in a position to gradually and carefully ease some restrictions in our Independent Living Village and across the Crowley site.

These changes will allow you to safely enjoy more activities within the village. They carefully balance the need to adhere to Government requirements, whilst ensuring, as best we can, the enjoyment and safety of our Independent Living community. As we begin our road back to a more normal, vibrant and active Village life, these easing of restrictions below have resident safety from the pandemic foremost in our minds.

What is changing from Wednesday 24 June?

The following activities and events will recommence from Wednesday 24 June. The commencement is contingent on observing the safety measures outlined below.

- Indoor bowls 1-3pm Tuesdays (Education Room 1)
- Card Group 1-3:30pm Thursdays (Education Room)
- Crowley Library
- Book Club
- Activity Centre (Games Room Only)
- Crowley Men's Shed

Safety measures must be observed

For all activities and events above key safety measures below must be observed at all times across the Village:

1. Adhering to the maximum number of people in a designated area - *if unsure call Customer Service Team*
2. Observing the social distancing rules at all times. *This requires you to stay at least 1.5 metres from other people*
3. Not attending any event, function or space if you are unwell or displaying flu-like symptoms
4. Washing your hands frequently and using the hand sanitiser provided – this continues to be the most important precaution against infection

Thank you for your diligent commitment to these protocols. If unsure about any of the measures please chat with a member of staff who can support you.

Restrictions remaining for now

As we progress with a gradual opening of the Village, activities deemed higher risk are not recommencing at this time. They include:

- The Crowley Hydrotherapy Pool remains closed.
- Crowley bus trips and weekly shopping shuttle remain suspended
- Bingo and Friday night gatherings remain suspended

- The Gardenia Room remains closed
- Barney's Cafe, Coco's Hairdressing and the Beauty Salon are currently unavailable to Independent Living residents and visitors.

It is great we can progress back to our normal village life at this time. The transition relies on us to all continue to support each other in our community, looking out for the health and well-being of everyone we connect with.

Warm regards



Michael Penhey
CHIEF EXECUTIVE OFFICER