

16 December 2022

Dear Residential Care residents and families

Further to our communication on Tuesday I wanted to provide an update on Serpentine Wing.

Following the completion of further testing today I am very pleased to communicate that no further positive cases have been identified. Residents of Serpentine are once again able to move about the facility freely and enjoy in-room visits in addition to plaza visits and excursions.

We are all very much focused on doing everything we can to ensure that every resident of Crowley has the opportunity to spend time with their families and participate in Christmas Day celebrations this year.

I would like to thank our residents and their families and friends for continuing to work with us toward this goal.

I also encourage families and friends to consider the advice of the Chief Health Officer when planning their Christmas Day celebrations. For residents who are leaving the facility to attend celebrations at home or other venues, family and friends are encouraged to consider taking a rapid antigen test prior to their loved one arriving.

Please share with family and friends who may not be on our mailing list.

Kind regards



Michael Penhey
CHIEF EXECUTIVE OFFICER