

27 January 2021

Dear Residents, Families and Visitors

Since the COVID-19 pandemic began we have all had to adapt to new challenges and change the way we go about our day to day lives.

We have overcome many hurdles in the past 12 months and as a community have worked together, adapted and kept our families, friends and community healthy and safe.

Last week we were pleased to be able to advise a return to more relaxed visitor restrictions a result of updated advice from NSW Health.

Today, given the current COVID-19 situation with no locally acquired cases in NSW for ten (10) days we are pleased to advise further changes to visits as outlined below.

Effective Monday 1 February 2021.

- There will be no restrictions on the number of visitors a Resident may have at any one time however the 2sq metre rule and 1.5 metre physical distancing requirement must be adhered to.
- There is no limit on the duration of visits however we do request that on arrival visitors nominate when their visit will end as all visitors must be escorted to and from visits.
- There is no limit on the number of visits to a Resident each day.
- Visitor screening procedures will continue, including the new requirement for all visitors to check-in electronically on arrival.
- All visits must be conducted in the Resident's room or designated areas.
- All visits must be with the nominated Resident only. Under no circumstances are visitors to interact with other Residents, move between Resident rooms or use communal areas which are for the sole use of Residents.
- All visits must be conducted and concluded within the visiting hours of:
 - 9:15 am and 4:45 pm Monday to Friday, and
 - 8:45 am and 12:15 pm Saturday.

While the above changes may reflect a lesser risk of COVID-19 in the community as we have seen time and again over the past 12 months COVID-19 is extremely contagious.

So, as we continue to live with COVID-19 it's important that each of us continues to operate in a COVID-safe way to ensure the ongoing health and safety of residents, staff and visitors

Thank you for continuing to support us in keeping those within our community safe.

Regards

A handwritten signature in black ink, appearing to read "Michael Penhey". The signature is written in a cursive style with a large initial "M" and "P".

Michael Penhey
CHIEF EXECUTIVE OFFICER