

20 July 2022

Dear Residential Care residents and families

Please see below an update on the status of the outbreak in our Missingham, Serpentine, Riverview and Rosebank wings.

Missingham, Serpentine & Riverview

In collaboration with NSW Health Public Health Unit we have completed all required outbreak management isolation periods and testing. As a result, we are very pleased to advise we have been given authority to de-escalate Missingham, Serpentine and Riverview wings, effective today Wednesday 20 July.

This officially ends the outbreak in these wings and residents in these areas can once again move about the facility freely, participate in excursions and have in-room visits.

Rosebank Wing

Rosebank Wing continues to experience new infections and therefore remains in outbreak.

As always, the COVID-19 management and testing regime for Rosebank will continue to be guided by the Public Health Unit over the coming days and into next week.

I would like to acknowledge our wonderful staff for their dedication and genuine care for our Residents.

To our residents I am once again reminded of their resilience, pragmatism and community spirit. I'm sure many of us by now have experienced COVID-19 isolation or know someone close to us who has. It is difficult to say the least and I am constantly amazed by the fortitude and understanding shown by our Residents in these situations.

To our families, again I extend my thanks.

*Please share with family and friends who may not be on our mailing list.*

Kind regards



Michael Penhey  
**CHIEF EXECUTIVE OFFICER**