14 July 2022

Dear Residential Care residents and families,

Following my communication with you last week I wanted to provide an update on the status of the outbreak in our Missingham, Serpentine & Riverview wings.

A further six residents have returned positive results for COVID-19, including a number in our Rosebank wing.

As you may be aware this week NSW Health revised the reinfection period from 12 weeks down to 4 weeks. The impact of this change can be seen in the result of our required COVID-19 testing regime. Five of the residents who returned a positive test result have recently recovered from COVID-19.

Without further genomic sequencing it is difficult to say if the positive test is the result of a new infection or remnants from past infection. For now, we must consider them to be new infections.

This doesn't change the care we deliver. All residents regardless of their COVID status will continue to receive the absolute best care and attention from our clinical team who work closely with GPs and NSW Health.

I have mentioned previously our desire to limit the period of time residents are required to remain in isolation. As noted in my last communication residents of the impacted wings who have not tested positive and have no symptoms, continue to be able to participate in external visits and appointments.

In addition, residents who tested positive at the outset of this current outbreak who have since recovered and have completed their in-room isolation period are again able to participate in outside visits.

Our COVID-19 testing regime continues. If no further residents test positive over the coming days we are optimistic of being in a position to commence de-escalation of the impacted wings next week. However, as always we will be guided by the Local Public Health unit in this regard.

Thank you to residents and families for your continued support and understanding.

Please share this communication with family and friends who may not be on our mailing list.

Kind regards

Michael Penhey
CHIEF EXECUTIVE OFFICER