

4 July 2022

Dear Residential Care residents and families,

Following my memo to you on Friday, I am writing to inform you that over the weekend a further 5 Residents returned a positive result for COVID-19.

This brings the total number of residents to 6 and includes 4 Residents of Missingham wing, 1 of Riverview wing and 1 of Serpentine wing.

Under NSW Health's residential aged care facility protocols, Crowley Care is now deemed an Outbreak Site.

Our clinical team are working closely with GPs to provide the best possible care to those residents who tested positive for COVID-19. We also continue with our regime of ongoing rapid antigen and PCR testing under the direction of NSW Health's Public Health Unit.

Residents in Missingham, Serpentine and Riverview are currently isolating in their rooms or wings and subsequently won't be able to have visits for now. We are conscious of keeping these isolation periods to a minimum and will work with NSW Health to achieve the best possible outcome in this regard.

Residents in the remainder of the facility continue to be unaffected and are receiving visits and attending excursions according to COVID-19 safe systems and protocols.

I will keep you informed as things progress.

*Please share this communication with family and friends who may not be on our mailing list.*

Kind regards



Michael Penhey  
**CHIEF EXECUTIVE OFFICER**