



25 September 2020

Dear Home Care clients, carers and families,

Springtime is upon us!

With the recent COVID restrictions and challenges of physical distancing it's been difficult for us all to get out and about. As a community we are more careful with precautions and good hygiene practices and with this beautiful weather it certainly is an opportunity to think about being more active and getting a few things in order around the house and garden.

Domestic and Gardening services...

If you would like to discuss having some spring cleaning or gardening done then give us a call to discuss how we can support you with this.

Socialization and Exercise Services...

Crowley staff can assist you in getting more active with socializing. If you would appreciate getting out and about for a walk & having someone to walk alongside you, then we can help.

Our DVA and Home care package clients are supported in accessing Exercise physiology services in the home. If you feel that the social distancing restrictions have caused sedentary changes to your physical function, then give us a call if you are interested in building up your strength and confidence.

Crowley's New cleaning team...

Crowley Cleaning Team will now be providing domestic services specifically for our Veteran Home Care Clients and Home Care ILU Clients with a new team of specialist Cleaners. The new team members will provide you with a letter of introduction and we trust that you will enjoy getting to know them & look forward to your feedback.

Nurse Practitioner Services

Crowley welcomes Anne Moehead Nurse Practitioner to the clinical team at Crowley. Anne will join Kelly Roberts NP, in providing consultations and assessments of your specific aged related issues. Your case officer can discuss and refer you to our NP's for specialist Nursing advice, support and Geriatrician Referrals.

Keeping you safe...

At Crowley we pride ourselves on the safety measures we have put in place to mitigate the spread of COVID infection, including how we manage staff who are unwell. We ensure that staff are tested and screened for COVID in the event of them reporting any signs of cold or flu like symptoms, and staff do not work until we receive a clearance from pathology. This may potentially impact on you at times if we are required to replace staff and we thank you for your understanding.

Gratitude's...

When we think about our Victorian friends and family & the international community, it is easy for us all to have gratitude for where we live, work and play on the beautiful Far North Coast! We are in a fortunate position of having no active cases of COVID-19 in our local area currently. This is a direct result of everyone in our community doing their part by isolating when necessary, maintaining a 1.5 m distance from others, washing hands regularly and other COVID Safe practices. Let's keep up the good work and maintain our COVID free community.

Warm regards



Michael Penhey
CHIEF EXECUTIVE OFFICER