

7 August 2020

Dear Residents, Clients, Families, Visitors and other Stakeholders

IMPORTANT – INCREASING SPREAD OF NSW COVID-19 CASES

As you will be aware the number and spread of COVID-19 cases in NSW is growing which significantly increases the risk to our community and its vulnerable population.

As a result, Crowley has made the decision to suspend all resident excursions until further notice. This suspension will come into effect at 5.00pm Sunday 9 August. All previously approved excursions are currently being reviewed.

Crowley will continue to facilitate urgent and essential medical appointments that cannot be delayed and have been assessed as being essential to medical care of the resident. This assessment will be conducted by the Clinical Manager in collaboration with the resident's GP. These excursions will require the completion of an excursion form and subsequent risk assessment.

At this stage visiting arrangements to the facility will remain unchanged. However, give the uncertainty of the current situation and the presentation of two local cases we must be prepared for the possibility of further positive cases in our local area.

Should this occur we will move quickly to implement tighter restrictions.

It is also timely to remind all residents, clients, families, friends, staff and other stakeholders to remain vigilant in reducing their own exposure in the local community, mindful of the risk this poses to each other and our most vulnerable.

I thank you once again for playing your part in implementing these very important safety measures.

Warm regards



Michael Penhey
CHIEF EXECUTIVE OFFICER