

16 July 2020

Dear Crowley Residents, Clients, Families, Visitors and other stakeholders,

**URGENT – LOCAL CASE OF COVID-19 CONFIRMED**

Earlier today, NSW Health announced that a traveller who flew from Victoria to Ballina on Sunday, July 12 has tested positive for COVID-19. The local Public Health Unit are currently conducting contact tracing.

**Until further notice Residents Excursions to public venues, or to attend gatherings of more than two (2) other people in any location including the family home, will not be approved.**

Excursions to attend essential medical appointments, for a drive or to the family home with no more than two (2) others present, which is in line with the Public Health Order for visitors to Aged Care Facilities, will continue to be assessed according to our Resident Excursion Risk Assessment & Declaration policy. All previously approved Excursions are currently being reviewed on this basis.

Given the current situation with a local case of COVID-19 identified and contact tracing still underway we must be prepared for the possibility of further positive cases in our local area.

Should this occur we will move quickly to implement tighter restrictions on Resident Excursions and Visits for the protection of our vulnerable residents and the wider Crowley community.

For now, visiting arrangements remain unchanged.

It is also timely to remind all residents, clients, families, friends, staff and other stakeholders to remain vigilant in reducing their own exposure in the local community, mindful of the risk this poses to each other and our most vulnerable.

I thank you once again for playing your part in implementing these very important safety measures.

Warm regards



Michael Penhey  
**CHIEF EXECUTIVE OFFICER**