

13 June 2023

Dear Residential Care residents, families and visitors

I write to inform you that a small number of Residents in our Serpentine wing have tested positive for COVID-19.

Under NSW Health protocols, Crowley Care is now deemed an Outbreak Site.

In what has become a well-established response we have commenced our COVID-19 outbreak management protocols.

The families of those directly impacted have been contacted and positive residents are isolating in their rooms while receiving all care and attention.

Other residents of Serpentine are free to move about within the wing and may continue to receive visitors and attend excursions.

Whilst we await the results of testing we have made the decision to cancel all internal events and activities for the remainder of the week.

Kind regards

A handwritten signature in black ink, appearing to read "Michael Penhey".

Michael Penhey
CHIEF EXECUTIVE OFFICER