

13 September 2021

Dear Crowley Independent Living Residents, Families and Friends

Residential Aged Care Providers in NSW have received new mandatory instructions issued by NSW Health.

Effective Tuesday 14th September the following changes to restrictions apply:

Residential Care Facility - Visitor Restrictions

- Residents may have a maximum of 2 visitors per day.
- Visits must take place in the Residents room or outside in the Plaza. Visits in shared spaces inside the facility are not allowed.
- All visitors must wear a surgical mask at all times whilst in the facility.
- Visitors who have in the past 14 days been in an area currently under stay at home orders are not permitted to enter.

Other restrictions

The Chapel, Barney's Café and Coco's Hair and Beauty Salon will not be available to Independent Living Residents until further notice.

Barney's in the Plaza will open to Independent Living Residents under strict COVID Safety rules. All visitors to Barney's in the Plaza must check in using the Services NSW QR Code.

We will be in touch again with updates as they arise in the coming days.

Regards



Michael Penhey
CHIEF EXECUTIVE OFFICER