

13 September 2021

Dear Residents, Families and Visitors

Residential Aged Care Providers in NSW have received new mandatory instructions issued by NSW Health.

Effective Tuesday 14th September the following changes to restrictions apply:

Visitor Restrictions

- Residents may have a maximum of 2 visitors per day.
- Visits must take place in the Residents room or outside in the Plaza. Visits in shared spaces inside the facility are not allowed.
- All visitors must wear a surgical mask at all times whilst in the facility.
- Visitors who have in the past 14 days been in an area currently under stay at home orders are not permitted to enter.

Resident Excursions

Residents are permitted to leave the facility and attend small family gatherings but must abide by the current COVID-19 Safety - gathering and movement restrictions and must not enter an area that is currently under a stay at home order.

We recommend avoiding public venues that make maintaining a distance of 1.5m difficult and wearing a mask at all times while in public.

Other Restrictions

The Chapel, Barney's Cafe, Coco's Hair and Beauty Salon will remain available to Residential Care Residents only, subject to the 1 person per 4sqm rule.

We will be in touch again with updates as they arise in the coming days.

Regards



Michael Penhey
CHIEF EXECUTIVE OFFICER