

10 September 2021

Dear Residents, Families, Visitors and other Stakeholders

Yesterday Deputy Premier John Barilaro announced the lifting of the community restrictions for parts of regional NSW currently deemed low risk and which have seen zero COVID cases for at least 14 days.

The community lockdown for these areas ends at 12:01am Saturday 11 September.

Aged Care Providers in these regions currently await NSW Health advice on what impact these changes to the community lockdown may have on the restrictions on visits and excursions.

Until Crowley receive this formal advice current restrictions on visitors to the Residential Care Facility will remain and resident excursions continue to be limited to essential medical appointments only.

We understand the important role visitors play in the lives and wellbeing of our residents, and know these restrictions can be distressing. We have been actively pursuing updated advice from NSW Health and will continue to do so.

Please be reassured that as soon as we are able we will communicate any changes to current visitor arrangements.

In the meantime, we thank you for your patience and understanding.

Warm regards



Michael Penhey
CHIEF EXECUTIVE OFFICER